



PRESS RELEASE

FOR FURTHER INFORMATION:

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FOR IMMEDIATE RELEASE:

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Pothole Reporting Using Your Smart Phone

ALAMEDA COUNTY – Did you notice a pothole or graffiti on your way to work? The Alameda County Public Works Agency has a versatile and user-friendly Smart Phone (Android, Apple) application “MOBILE CITIZEN” that will allow residents to report issues such as potholes, graffiti, illegal dumping, and other requests for services by simply taking a photo and submitting it directly to the Public Works Agency. The MOBILE CITIZEN application has GPS functionality, so it even maps the location. The MOBILE CITIZEN application is free and can be downloaded from iTunes and Google Play.

“We are always looking for ways to improve our service delivery,” said Daniel Woldesenbet, Public Works Agency Director. “MOBILE CITIZEN will afford residents of unincorporated areas of Alameda County another way to communicate their needs directly with the Public Works Agency.”

Residents can continue to submit requests for service online and/or report a problem by calling (510) 670-5500 or by sending an email to e-noticeMaintenance@acpwa.org.

For more information on this new mobile application, contact Rick Ruiz at (510) 670-5500.



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