

MAINT STAR

the *ultimate* civic smart software



LAND MANAGEMENT SYSTEM

LAND MANAGEMENT

PERMITTING

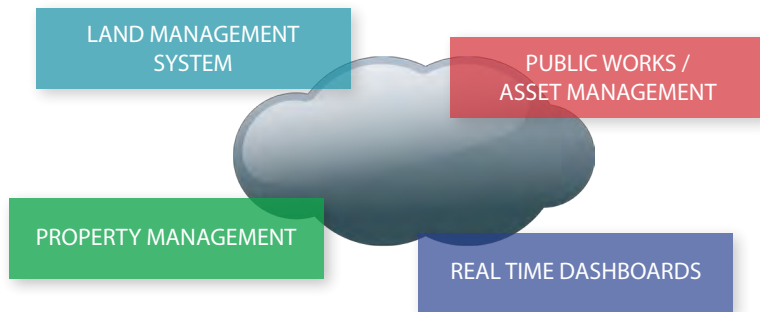
CODE ENFORCEMENT

INSPECTIONS

INTEGRATION
MOBILITY
CONSUMER PORTAL
DASHBOARDS

Customer Driven Products

At MaintStar, we believe in customer driven solutions. Working closely with you, our customer, we strive to create the most innovative and functional software products to meet your requirements. While evaluating our products, you will discover many MaintStar features have been developed from customer requests. For example, MaintStar developed a true double entry financial transactions journal per customer specifications.



MaintStar Cloud Based Civic Software Suite

Maintstar offers Land Management (LMS), Public Works / Asset Management (CMMS) and Property Management (PS) Systems with seamless integration. These systems can be purchased individually or as a Civic Software Suite. Information from each of these products can be accessed through Key Performance Indicators (KPI) Management Dashboard. Unlike our competitors, all of these products are developed in-house by Maintstar with single source support.

The ultimate civic software solution.

Easy to Use - Citizen Engagement

The guiding principal at Maintstar is ***ease of use***. Over 30% of Research and Development at MaintStar is dedicated to ease of use. In addition to accuracy and reliability, the success of any software application is based on:

- ▶ Ability for internal and external users to easily use all features and functions.
- ▶ Easy to use design, with consistent methods and operations throughout the application.
- ▶ Fast learning curve - once a user generates a permit, licensing follows the same process.
- ▶ Wizard Driven Input simplifies navigation and the application process.

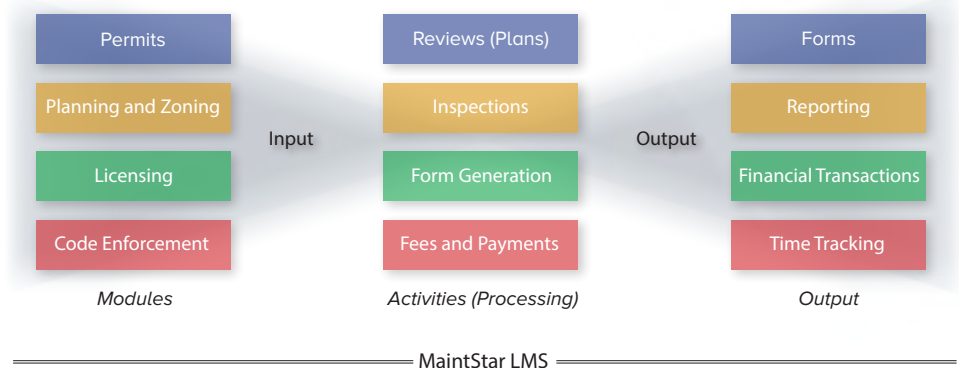
Best Return on Investment

With MaintStar, we develop 100% of our product without reliance on third party licensing agreements or costly company acquisitions. Consequent cost savings to the customer:

- ▶ Smoother deployments by direct sales and support - you work with Maintstar start to finish
- ▶ Reducing support costs by eliminating third parties.
- ▶ Seamless integration between modules (dashboards, reports, forms and automation) streamlined process.
- ▶ 100% reliable upgrades - *all* modules are design by Maintstar engineers.

What is MaintStar Land Management System ?

MaintStar LMS allows full electronic processing of Land Management and Community Development activities. It is a modular design that can be deployed in phases. From intake to output, MaintStar LMS Software tracks all cases and informs all parties. MaintStar interfaces with your in-house operations such as accounting, tax assessment, public works and utilities. Our powerful workflow engine fully automates complex tasks. MaintStar is your “*all in one*” tool to streamline your building, planning and development services.

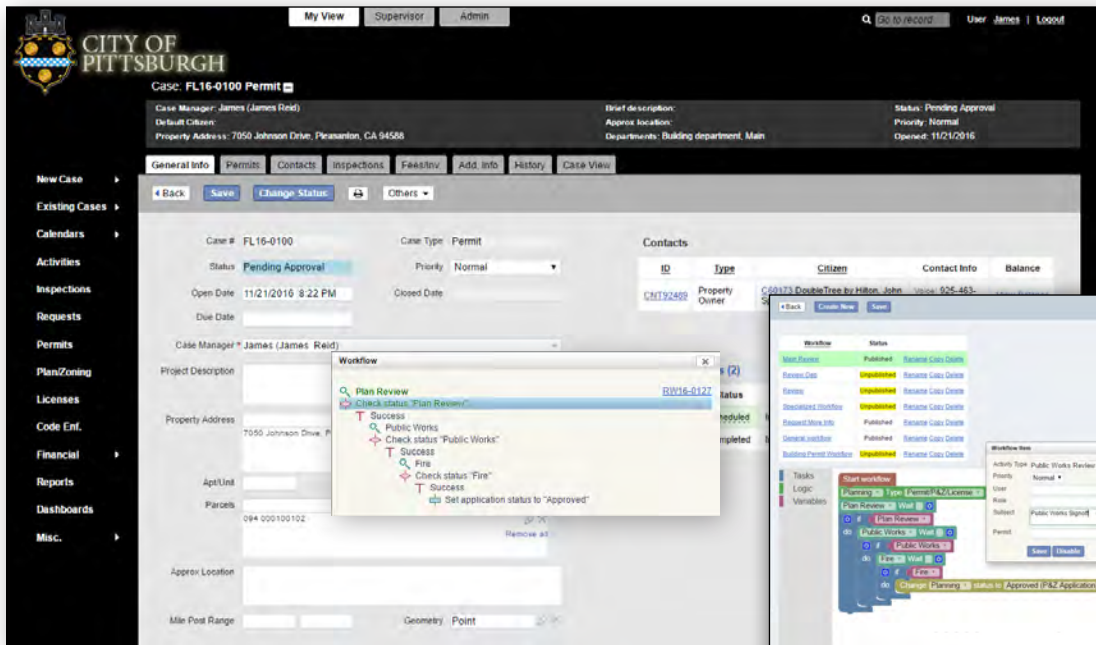


With MaintStar LMS, intake, processing and output is easy to track, process and monitor.

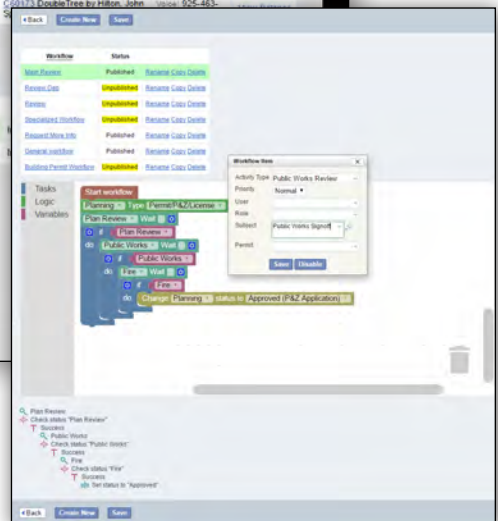
Customizing Your MaintStar LMS

These customizations can be performed easily by your own staff, without any specialized training.

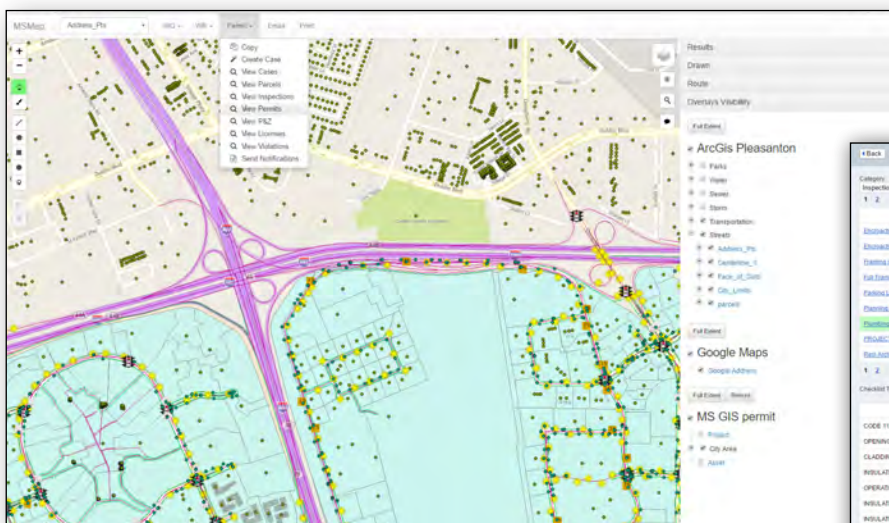
- ▶ **User Defined Fields (UDF's)** - Allows your agency to capture and track your unique data elements.
- ▶ **Custom Checklists and Dropdowns** - Pick selections and checklists specific to your agency needs.
- ▶ **Logo Library** - Insert your agency logo on screens, forms and reports, from your own library.
- ▶ **Custom Workspace** - Customize menus, screen layouts, appearance, colors, and entry requirements.
- ▶ **Workflow Designer** - Create custom workflows with manual overrides.



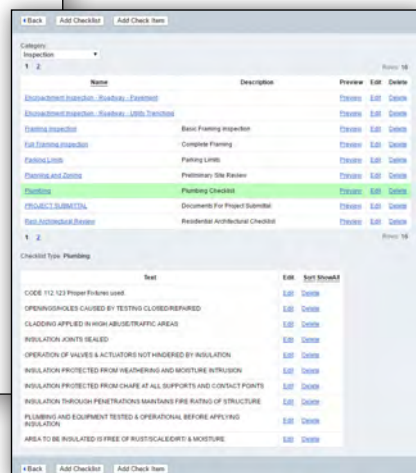
Custom Workspace



Workflow Designer



MaintStar GIS Viewer - Integrated with Land Management and Public Works Systems



Checklists Editor

Engineered By MaintStar - Your Customized Software

MaintStar LMS becomes *your* custom community and land management system.

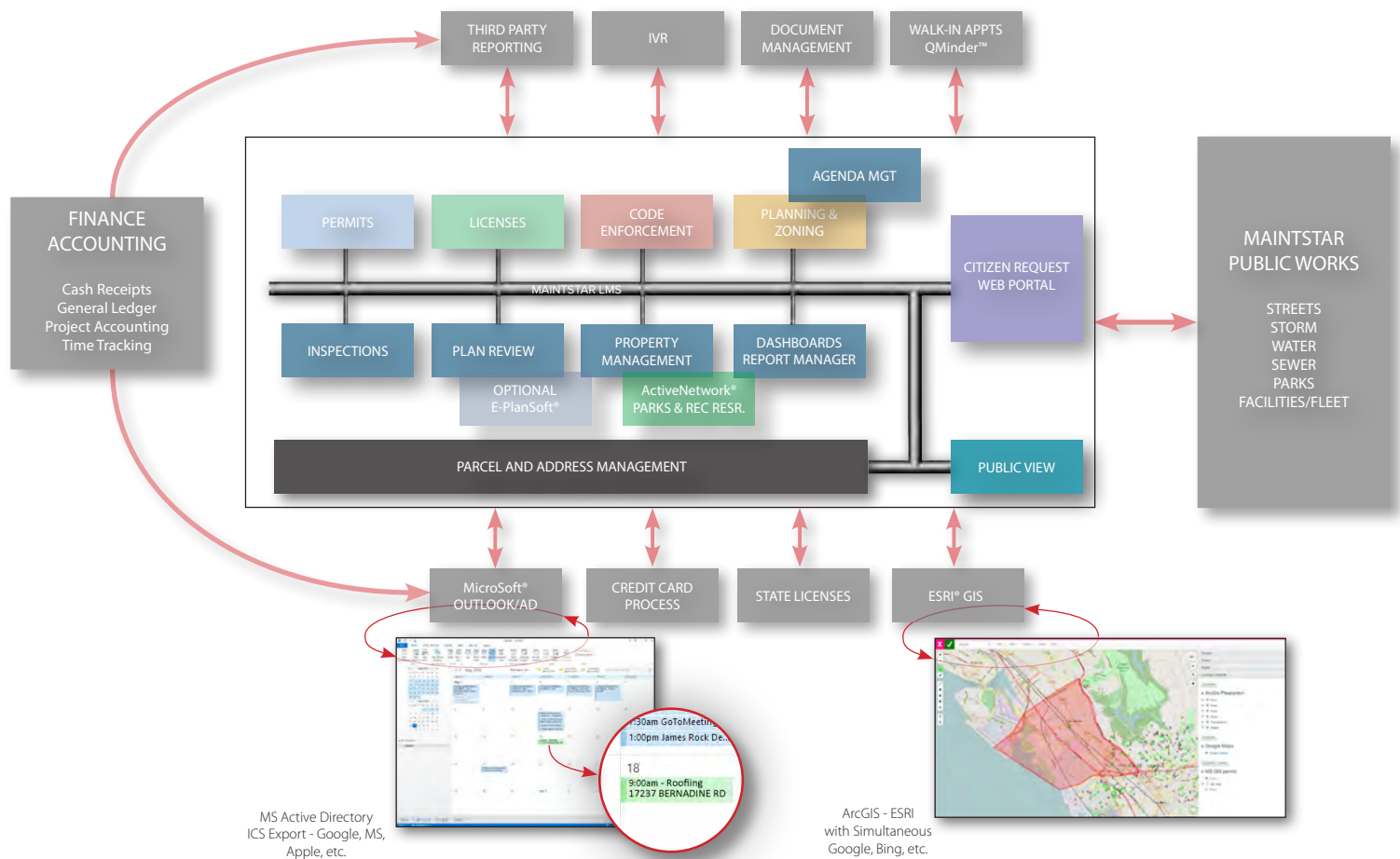
- ▶ User defined fields, dropdowns and checklists, all easily created in-house.
- ▶ Effortlessly design your own screen layouts and appearances.
- ▶ Easy to setup personal colors and themes.
- ▶ Customizable Citizen Web Portal.
- ▶ Personalized image library to create a look and feel that reflects your agency.

MaintStar LMS Works in *Your* Environment

Built on the latest Microsoft Platform and Libraries, MaintStar LMS offers the highest performance exceeding expectations.

- ▶ **Web Based** - Designed as a web application - Never ported.
- ▶ **Device Independence** - Runs on virtually any device with a browser - No local install.
- ▶ **Choice of Deployment** - Premise Hosting - Full Cloud based SaaS.

MaintStar LMS connects to your existing and future applications, allowing you to automate data exchange.

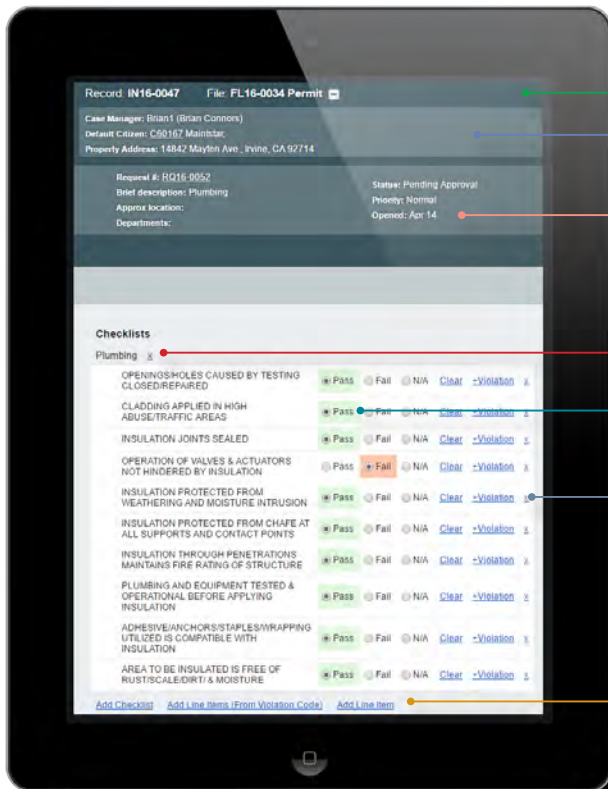


The success of any application depends on system performance, reliability and ease of use. From day one, MaintStar's goal is to provide a highly sophisticated, configurable system that fits seamlessly into your environment.

Your Mobile LMS inspection Team

MaintStar LMS can operate on any platform and hardware that supports web browsing. Inspections can be performed on any mobile device. Citizens can submit requests or check status of inspections in real time from their own mobile device. Checklists are created as resources that are assigned in a user-friendly manner to the type of Permit, Plan Review or Community Development activity. Inspections are automatically assigned by GIS area and expertise with manual override capabilities.

Updates can be performed in real time while *connected* on a cellular data network, or *disconnected* via MaintStar's dedicated inspection mobile application.



File/Case Summary

Case Manager, citizen contact, property address in the header.

Type of Inspection, devices, status, priority and date opened

Configured checklist to the inspection type.

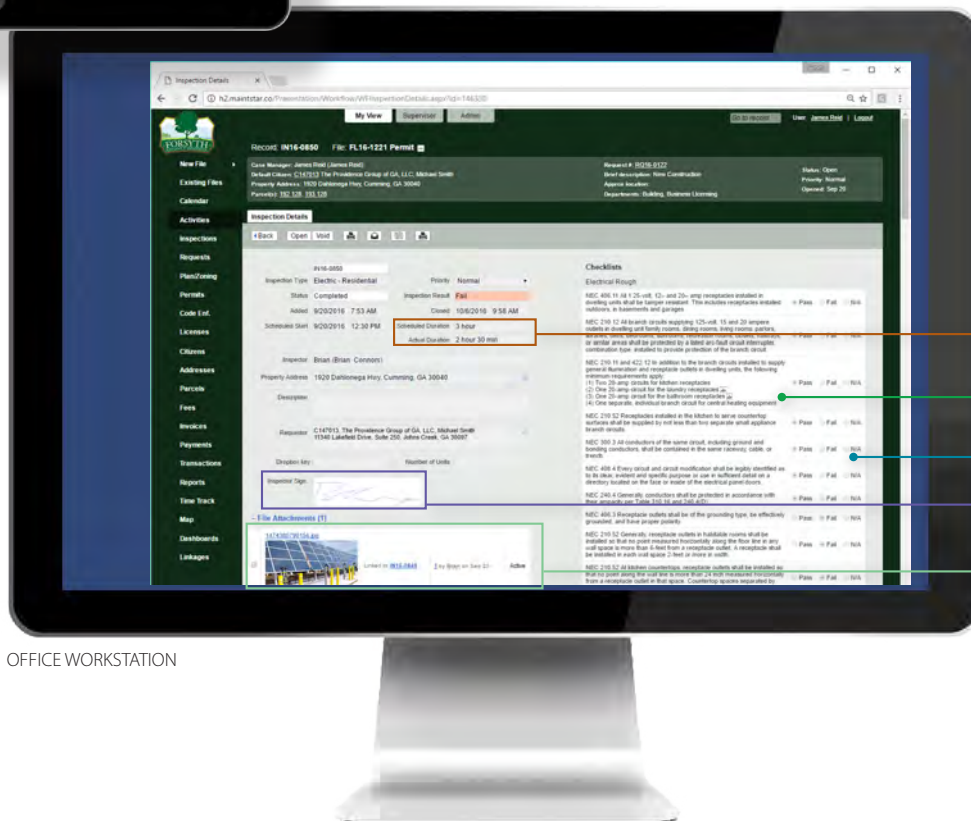
Color coded inspections results for fast, visual identification.

Identify a potential code enforcement issue, violation.

Manually add a line item or comment to the inspection. Inspectors can add another checklist as required.

Case information and inspections are simultaneously updated in real time, while visible to all users.

TABLET, PDA, SMARTPHONE or AIRBOOK



Duration, Scheduled vs. Actual

Notes by Checklist line item

Checklist results

Digital Signature support

Field Pictures attached

OFFICE WORKSTATION

SYSTEM MODULES CORE INTEGRATION

Application Modules	Summary
▶ Permitting	Process, Approve, Archive
▶ Planning and Zoning	Process, Approve, Archive
▶ Licensing	Process, Approve, Archive
▶ Code Enforcement	Process, Track, Resolve
Citizen Request/Payment Portal	Apply, Payment, Update
Public Map Viewer/Reader	View, Search
Mobile Inspections	Connect, Disconnect & Sync
Plan Review	Process, Track, Approve
Core Processing	Summary
Calendar	Schedule, Filter, View
Meetings	Schedule, Filter, View
Fee Processing	Fees, Invoices, Payments
Inspections	Schedule, Approve, Track
Reviews	Route, Approve, Reject
Alerts and Alarms	Create and Automate
Auto-Notifications	Individuals, Roles, Teams
Email Template Manager/Designer	Create and Manage
Workflow Designer Manager	Create, Publish, Manage
Real-Time Dashboards and Reporting	Create, Publish, Manage
Time Tracker	Track, Update, Bill
Integrations	Summary
MaintStar Asset Management	Public Works to Permits
ESRI GIS	Bi-Directional
Google/Bing/MapFlex GIS	Bi-Directional
MS Active Directory	Privileges
MS Office	Mail, Calendar, Dynamics CRM
E-PlanSoft	Advanced Plan Review
Google Calendar, Apple iCal	Third Party Scheduling
API	SDK
RESTFUL Web Services	SDK



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