

MAINTSTAR

Land Management Software Powered for Productivity



Land Management

Permitting

Code Enforcement

Inspections

Planning & Zoning

Citizen Portal

GIS Centric

Electronic Plan Review

Field Mobility

Citizen Portal

Management Dashboards

Third Party Integration





Fast-Growing Communities Need Real-Time Responsiveness

State and local community development have a big job, with many moving parts. Yet manual processes and inefficient data-sharing often create costly bottlenecks—delaying projects and revenues. That’s why state-of-the-art efficiency is key, now more than ever. With MaintStar’s cloud-based software, you can automate land management workflows across every department and function. This helps to improve the speed, visibility and accuracy of plan reviews, zoning, requests, code enforcement issues and more. Why waste time and money with multiple software platforms, when you can do it all with one? With MaintStar Land Management Software (LMS) and online citizen portal, your staff can put their time to better use—keeping development projects on-track and helping to transform communities to achieve sustainable growth.



What is MaintStar Land Management Software?



It’s a powerful workflow engine that automates complex tasks—serving as your all-in-one software platform to streamline building, planning and development services. From intake to output, MaintStar LMS tracks all the activities and informs all parties. It also interfaces with your in-house operations, such as accounting, tax assessment, public works and utilities, via automated notifications. And it’s all updated in real-time and easily managed from dashboards—making it one of the simplest software platforms you’ll ever use.



Drives profitability: Helps state and local government agencies boost productivity and increase revenues.



Eliminates bottlenecks: Tasks get done faster, with more accuracy—across all your functions and departments.



Modular and scalable: Addresses your needs today, with room to grow tomorrow.



Mobile-friendly productivity: Field personnel can stay productive in the field.



Promotes citizen engagement: Builders, contractors and citizens can easily enter requests and track progress in the online portal.

Easy-to-use Platform Drives Productivity

At the core of every MaintStar software is one guiding principal: ease of use. In fact, a large portion of our R&D focus is dedicated to ensuring our software is intuitively designed and always easy to navigate.

- **Intuitive features and functions:** Understood easily by internal and external users
- **Simple, straightforward design:** Uses consistent methods and functionality
- **Wizard-driven input:** Simplifies navigation
- **Fast learning curve:** Applies similar steps across different processes (e.g., permits, licensing)



Smart Return on Investment

Not only does MaintStar LMS consolidate all your land management processes into a single software platform, our software doesn't rely on third-party licensing agreements or costly acquisitions, which adds more value.

- **Save money:** No need for multiple software platforms for different functions.
- **Smoother deployments:** MaintStar provides direct support—from start to finish
- **No third-party agreements:** Reduces your support costs
- **Streamlined processes:** Enjoy seamless integration between modules (dashboards, reports, forms and automation)
- **Reliable upgrades:** All modules are designed by MaintStar engineers

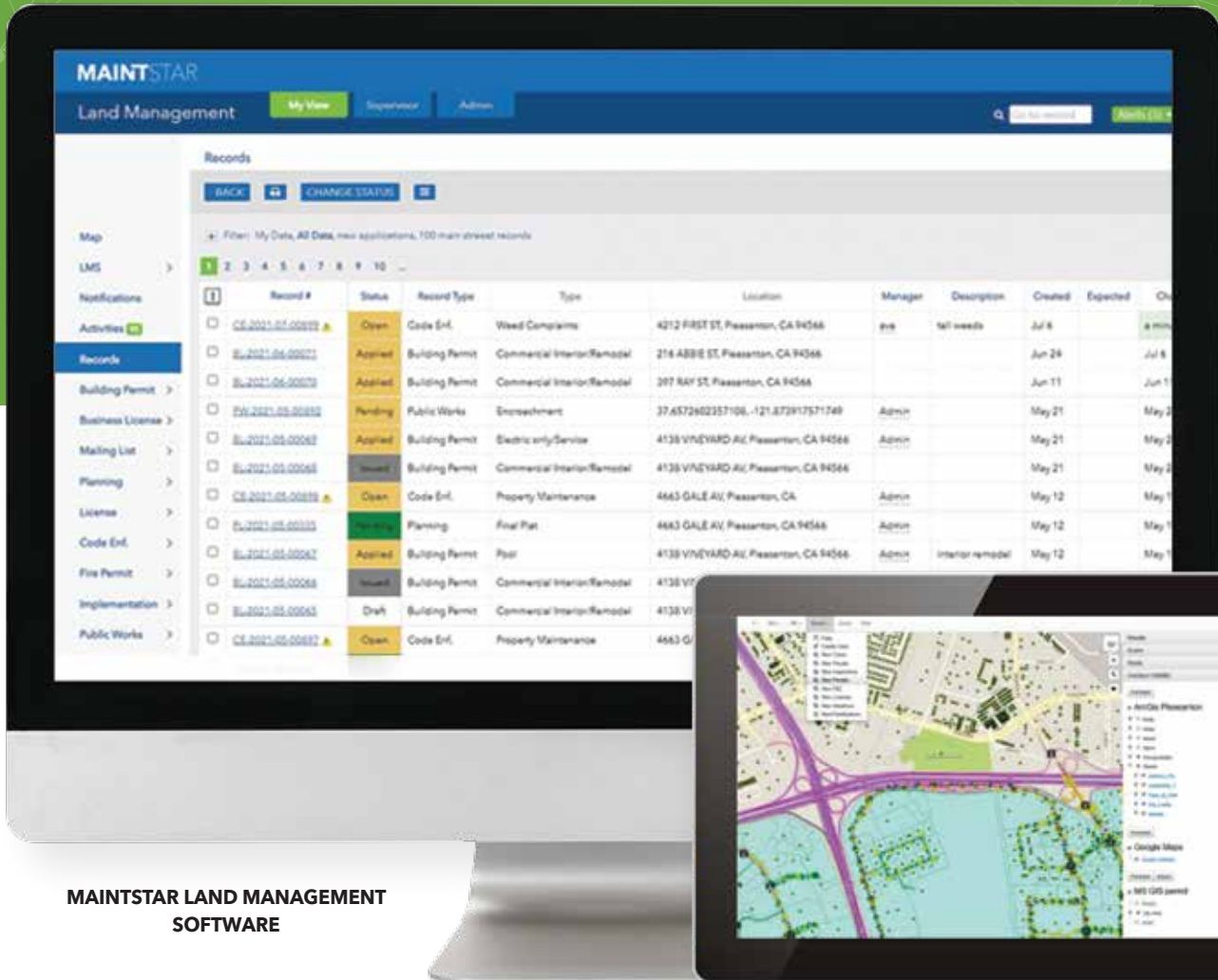
Purpose Built for the Public Sector—with Your Insight

At MaintStar, we believe in customer-driven solutions. That's why some of the most useful features in our software came through insights and requests from you. Case in point: Our true double-entry financial transactions journal and our smart inspection plan, both of which reflect feedback from our customers.



Engineered by MaintStar. Customized by You.

It's easy to customize our LMS to meet your agency's specific needs. Your staff can perform a number of customizations quickly and easily—no special training required.



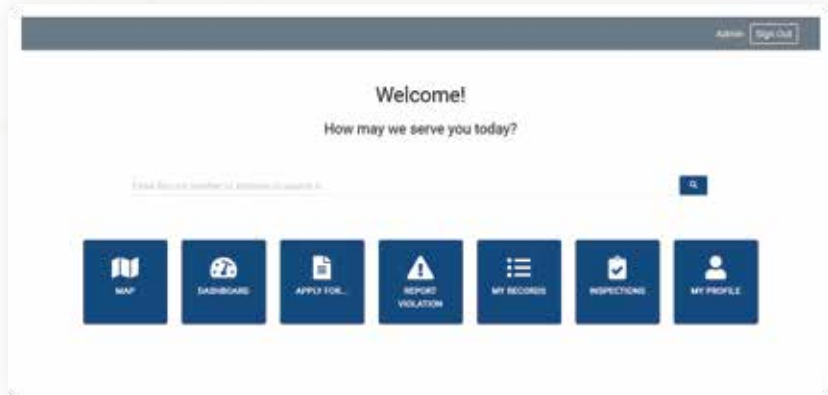
MAINTSTAR LAND MANAGEMENT SOFTWARE

GIS CENTRIC MAP

- User-defined fields, dropdowns and checklists, easily created in-house.
- Effortlessly design your own screen layouts and appearances.
- Easily set up personalized colors, themes and images to reflect your agency.
- Create a customizable Citizen Web Portal.
- Use your personalized logo library to insert your agency logo on screens, forms and reports.
- Customize menus, screen layouts, appearance, colors and entry requirements in the custom workspace.
- Use the workflow designer to create custom workflows with manual overrides.

Online Citizen Portal: More Transparency, More Satisfaction

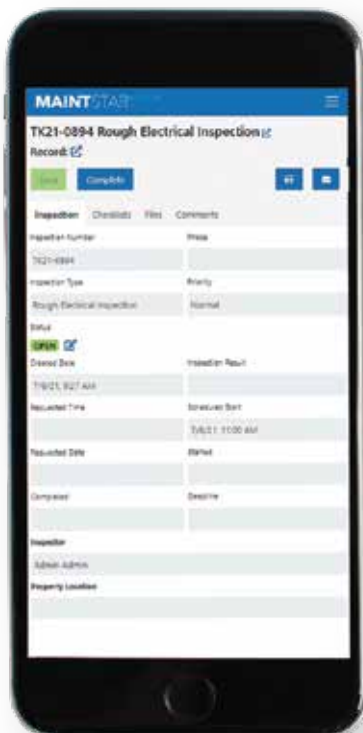
By providing a one-stop site for people to submit requests, track progress, verify updates, pay fees and reduce in-person visits, citizens have a better experience (while reducing the burden on your staff). It's a win-win.



CITIZEN PORTAL

Master Your Mobile Productivity

Help your field staff work smarter, not harder. With MaintStar LMS's full-featured mobile platform, inspectors and code enforcers can efficiently manage their inspection routing, access all needed documents and data in the field, and work more efficiently. Inspections can be performed on any mobile device. Likewise, citizens can submit requests or check status of inspections in real time from their own mobile devices.



- Updates are captured in real-time (while online) or while offline using MaintStar's inspection mobile app.
- User-friendly checklists are created based on the type of permit, plan review or development activity.
- Case information and inspections are simultaneously updated in real time and visible to all users.

System Features and Capabilities



APPLICATION MODULES

Permitting
Planning and Zoning
Licensing
Code Enforcement
Citizen Request/Payment Portal
Public Map Viewer/Reader
Mobile Inspections
Plan Review

REPORT WRITER AND QUERY

Calendar
Meetings
Fee Processing
Inspections
Reviews
Alerts and Alarms
Auto-Notifications
Email Template Manager/Designer
Workflow Designer/Manager
Real-Time Dashboards and Reporting
Time Tracker

INTEGRATIONS

MaintStar Asset Management
ESRI GIS
Google/Bing/MapFlex GIS
MS Active Directory
MS Office
Electronic Plan Review
Google Calendar, Apple iCal
API
RESTFUL Web Services
Financial Systems
Payment Systems



Is MaintStar LMS Right for You?

Don't let process bottlenecks be the cause of delayed revenues for your city, county or state. Harness the power of smart software and the online citizen portal to drive engagement, stay on task and keep your community functioning at its very best. Contact us today to learn more about how MaintStar can jump-start new levels of efficiency and revenue. Connect with us to schedule a needs assessment or demonstration.

Also from MaintStar: Asset Management Software

Want to amplify your departmental efficiencies even more? Harness the power of our full Civic Software Suite—Land Management Software plus our Asset Management Software for Public Works. Working seamlessly together, these software solutions let you access data from both platforms through our real-time dashboards. In addition to extended functionality and visibility, you gain the convenience of simpler training and single-source support.





About MaintStar

With more than 35 years of proven experience and results, MaintStar software and support enables cities, counties and state governments to strategically and cost-efficiently maintain their communities. By using our data-driven management software, it's simpler than ever to maintain assets, land and e-permitting processes—with smart technology that optimizes your resources and keeps your communities thriving. We work with municipalities and organizations of all sizes—from the smallest cities to the largest counties and federal agencies across the nation. Whether you support a thousand citizens or millions, our software tools will keep your land management processes running like clockwork.

MAINTSTAR

28 Hammond Unit D
Irvine, CA 92618 USA

(949) 458-7560
(800) 255-5675

www.MaintStar.com
sales@maintstar.com

10-2021-V1